



Integrated System News Bulletin

Integrated System News Bulletin: #064
March 25, 2010

INTEGRATED SYSTEM SHUT DOWN
ALL ACCESS EXCLUDED

Attention: FEE-FOR-SERVICE DDE and EDI
PROVIDERS/BILLING
AGENTS ONLY

STOP – Impact to You

The Department of Mental Health will shut down completely the Integrated System (IS) on **Monday, March 29, 2010 at 6:00 p.m.** in order to implement programming changes related to Short-Doyle/Medi-Cal Phase II (SD/MC Phase II). Although, Fee-For-Service (FFS) network providers have had minimal access to IS reports since the eligibility and claiming functionality was shut down on March 3 and 4, 2009, respectively, beginning Monday, March 29, 2010, access to all IS functionality will be completely unavailable to FFS network providers.



CAUTION – What You Need to Know

The IS will be shut down for six (6) days, including one weekend, and will be available to FFS network providers to proceed with full eligibility, claiming and reports access on the following **Monday, April 5, 2010 at 8:00 a.m.**

GO – What You Need to Do

When the IS is brought up on April 5, 2010, FFS network providers and billing agents must submit claims in the new Short-Doyle Phase II format using the instructions presented in the FFS network provider trainings. Contact the Provider Relations Unit at (213) 738-3311 to receive faxed and/or mailed copies of the Short-Doyle Phase II instructions for submitting claims in the new format.